# GOVERNMENT OF INDIA
# CIVIL AVIATION
# LOK SABHA

UNSTARRED QUESTION NO:4168
ANSWERED ON:21.04.2005
SUSPENSION OF SALE OF TICKETS BY AIR INDIA AGENTS
Tripathy Shri Braja Kishore

**Will the Minister of CIVIL AVIATION be pleased to state:**

(a) whether Air India Agents have suspended sale of tickets of the national carrier in the recent past;

(b) if so, the details alongwith the reasons therefor; and

(c) the action taken by the Government to deal with the situation and to avoid inconvenience caused to the customers of Air India after such a decision of the agents of Air India?

## Answer

- MINISTER OF STATE(INDEPENDENT CHARGE) OF THE MINISTRY OF CIVIL AVIATION( SHRI PRAFUL PATEL )

(a) and (b):- Yes, Sir. The Travel Agents` Association have given a call to suspend the sale of Air India tickets from April 01,2005. This is because Air India alongwith other international carriers have decided to reduce the commission for travel agents from 7 to 5 per cent. The decision to reduce the commission is a consequence of the global trend, which is to replace agency commission with a transaction fee. Almost all international airlines operating out of India have decided to reduce commission to 5 per cent effective May 01, 2005.

(c): Several Agents continue to issue tickets on Air India. Additionally, Air India offices all over India are issuing tickets at competitive market fare levels to ensure that the passengers who are travelling on Air India are not inconvenienced in any way.